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Preventing Symantec Endpoint Protection 11.0 from scanning the Microsoft Exchange 2007 directory structure

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Question/Issue:

You install Symantec Endpoint Protection clients on Windows Cluster Server Exchange 2007. You need to configure the recommended exclusions.

Solution:

Symantec Endpoint Protection's Exchange 2007 automatic exclusions detect the mailbox role and set the required base exclusions. However, in a clustered environment, you must make additional exclusions manually.

Symantec recommends that you exclude the **quorum disk**, the **%Winnt%\Cluster folder**, and the **file share witness** which is located on another server in the environment, typically on the Hub Transport server.

For more information on how to make these exclusions manually, please see [How to add a Security Risk Exception in the Endpoint Protection Manager](#).

Technical Information:

The Symantec Endpoint Protection client software creates file and folder scan exclusions for the following Microsoft Exchange server versions:

- Exchange 5.5
- Exchange 2000
- Exchange 2003
- Exchange 2007

References:

This document is available in the following languages:

- Brazilian-Portuguese: http://service1.symantec.com/SUPPORT/INTER/ent-securityintl.nsf/br_docid/20070831105728935
- French: http://service1.symantec.com/SUPPORT/INTER/ent-securityintl.nsf/fr_docid/20070831105820935
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